



Mitel's Freedom Architecture Selected for DFAIT's Communications System

Flexible IP Telephony Solution to Integrate Users Across Global Organization

OTTAWA, Oct. 17, 2011 (GLOBE NEWSWIRE) -- Mitel® (Nasdaq:MITL), a leading provider of unified communications and collaboration (UCC) software solutions, today announced that, through a competitive process, it has been awarded a contract by PWGSC on behalf of Foreign Affairs and International Trade (DFAIT). Central to the deployment is Mitel's Freedom architecture, an advanced IP telephony solution based on a single software stream, giving DFAIT the flexibility to connect its users around the world and add new capabilities as part of its future communications needs.

The contract covers a rollout of a new communications infrastructure to support DFAIT's international users in its Canadian missions, consulates and embassies around the world. Central to Mitel's bid was its flexibility of deployment options addressing the range of needs across these multiple locations and support of virtualization. Mitel currently offers the industry's only UC solution that supports a truly virtualized environment.

To effectively address the needs of DFAIT, the Mitel solution incorporates the following elements:

- Mitel Communications Director software, which can be deployed at multiple locations, integrated and managed as one system. This single stream of software can be deployed on multiple hardware platforms across the organization depending on DFAIT's requirements. The solution offers great flexibility, and can be deployed in virtualized data centers, on industry standard servers, or on Mitel hardware with all services and legacy connections integrated, such as might be needed for foreign embassies;
- Mitel Communications Director extending Dynamic Extension and hotdesking capabilities to all users to ensure calls are delivered, regardless of the user's location. Users can select up to eight devices in their personal ring group, regardless of type, so calls to a business number can ring on a mobile phone, home phone, remote office, or on any other device;
- Mitel NuPoint Messenger IP provides a cost-effective, scalable, and reliable way to relay, store, and retrieve messages - using a phone, fax machine, pager or PC.

"Mitel's Freedom architecture provides a flexible IP telephony infrastructure and seamless communications across all locations, as is required for an organization of this size and scope," said Stephen Beamish, Mitel's vice president of corporate marketing and strategic alliances. "By choosing Mitel, this is now possible. But, perhaps more importantly, DFAIT also has the capability to add new UC functionality for its users and scale to the needs of the organization."

For more information on Mitel's Freedom Architecture, visit www.mitel.com/freedom.

About Mitel

Mitel (Nasdaq:MITL) is a global provider of business communications and collaboration software and services. Mitel's Freedom architecture provides the flexibility and simplicity organizations need to support today's dynamic work environment. Through a single cloud-ready software stream, Mitel delivers a powerful suite of advanced communications and collaboration capabilities that provides freedom from walled garden architectures and enables organizations to implement best-of-breed solutions on any network; extends the "in-office" experience anywhere, on any device; and offers choice of commercial options to fit business needs. For more information, visit: <http://www.mitel.com>

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